

322

Route Guide & Hazard Awareness

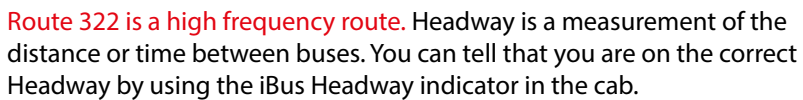
CLAPHAM COMMON - LANDOR ROAD - BRIXTON
HERNE HILL - WEST NORWOOD - GIPSY HILL - CRYSTAL PALACE



Photo | **Kristian Lake**

GoAhead-London

MAKE NOTES ALONG THE WAY!



IMPORTANT: You must keep your bus as close to the middle of the indicator as possible. Take action and drop back if you are closing in to the bus in front.

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CLAPHAM COMMON AND BRIXTON



BRIXTON AND WEST NORWOOD

ROUTE 322.

ENJOY!



ROUTE 322

LIGHT RUNNING ROUTE

CURTAILMENT ROUTE

4.4 m

14'-3"

**LOW BRIDGE
WARNING**

4.1 m
13'-6"

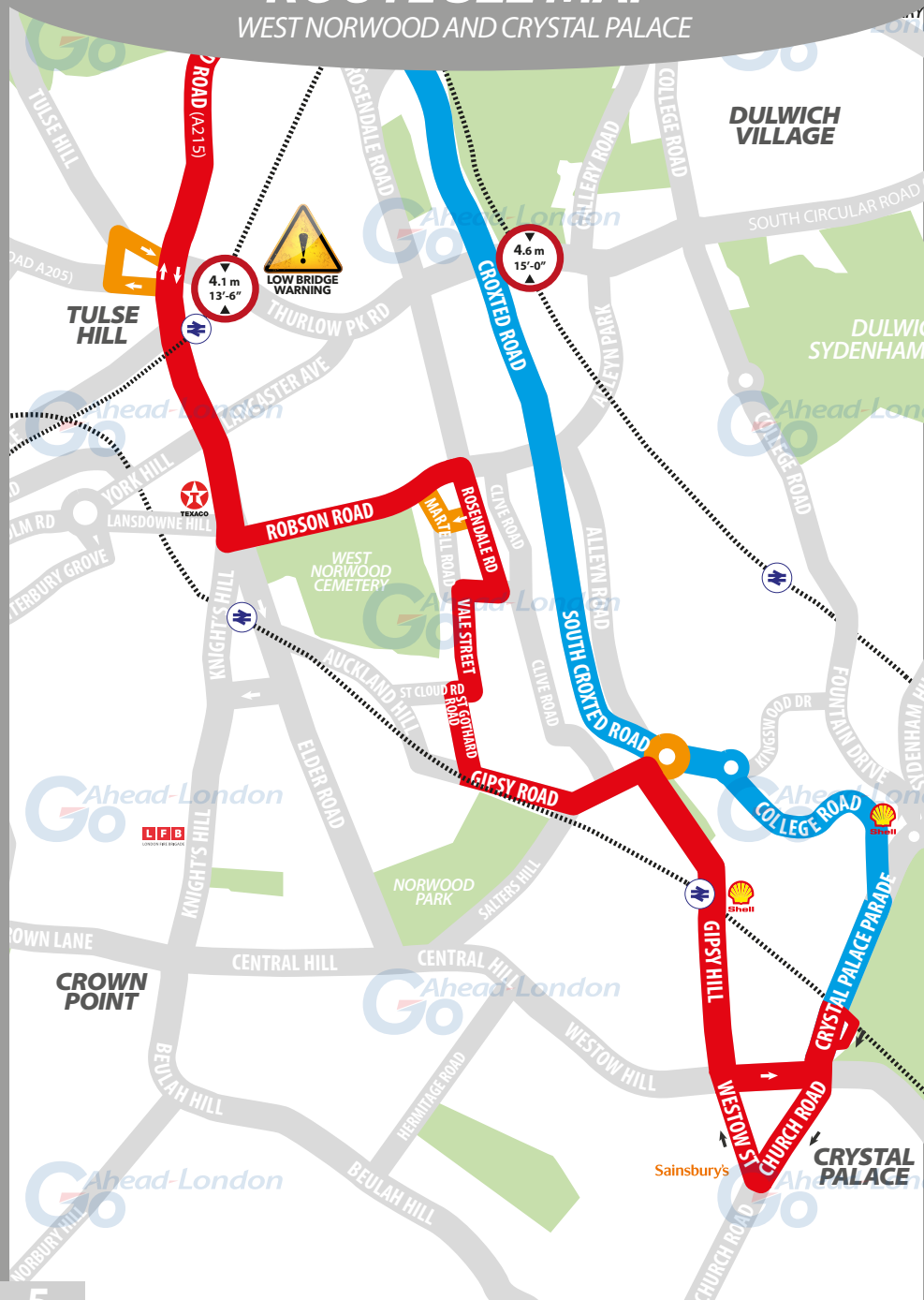


4.6 m
15'-0"



ROUTE 322 MAP

WEST NORWOOD AND CRYSTAL PALACE



RUNNING LIGHT

RUNNING OUT OF SERVICE

IMPORTANT
LOG OFF IBUS
IMMEDIATELY
IF RUNNING
LIGHT

TO CRYSTAL PALACE BUS STATION:

- From **Stockwell Garage**, turn right onto Lansdowne Way
- At traffic light, turn right onto South Lambeth Road **A203**
- At traffic light, turn right onto Clapham Road **A3**
- At traffic light, turn left onto Stockwell Road **A203**
- At traffic light, turn right onto Brixton Road **A23**
- At traffic light, follow road left onto Effra Road **A204**
- Turn left onto Morval Road and follow road right onto Dalberg Road **A2214**
- Continue ahead onto Dulwich Road **A2214**
- At traffic light, turn right onto Norwood Rd (*Brockwell Park on the right*) **A215**
- At traffic light, turn left onto Croxted Road **A2199**
- At traffic light, continue ahead onto Croxted Road (*junc with South Circular*)
- At traffic light, continue ahead onto South Croxted Road **A2199**
- At roundabout, take 1st exit onto Dulwich Wood Park **A2199**
- At mini-roundabout, take 2nd exit onto Dulwich Wood Park **A2199**
- Continue ahead onto College Road **A2199**
- At traffic light, turn right onto Crystal Palace Parade **A212**
- Turn left into Crystal Palace bus station to **stand**

FROM CRYSTAL PALACE BUS STATION:

- At **stand**, exit Crystal Palace Bus Station
- At exit, turn right onto Crystal Palace Parade **A212**
- At traffic light, turn left onto College Road **A2199**
- At mini-roundabout, take 1st exit onto Dulwich Wood Park **A2199**
- At roundabout, take 2nd exit onto South Croxted Road **A2199**
- At traffic light, continue ahead onto Croxted Road (*junc with South Circular*)
- At traffic light, turn right onto Norwood Rd **A215**
- At traffic light, turn left onto Dulwich Road (*Brockwell Park on the left*) **A2214**
- Follow road left onto Brixton Water Lane **A2214**
- At traffic light, turn right onto Effra Road **A204**
- Follow road left onto St. Matthew's Road (*one-way system*)
- Turn right onto Brixton Road **A23**
- At traffic light, turn left onto Stockwell Road **A203**
- At traffic light, continue ahead onto Binfield Road to **Stockwell Garage**

RUNNING LIGHT

RUNNING OUT OF SERVICE

IMPORTANT
LOG OFF IBUS
IMMEDIATELY
IF RUNNING
LIGHT

TO CLAPHAM COMMON OLD TOWN:

- At **Stockwell garage** exit, turn right onto Lansdowne Way
- At traffic light, turn right onto South Lambeth Road **A203**
- At traffic light, turn right onto Clapham Road **A203**
- Continue ahead on Clapham Road to Clapham North **A3**
- Continue ahead onto Clapham High Street to Clapham Common **A3**
- Continue ahead onto Clapham Common South Side **A24**
- At traffic light, turn right onto Long Road **A3**
- At traffic light, turn right onto Rookery Road
- Follow the road onto Clapham Common North Side **B303**
- Turn right onto The Pavement to **stand**

FROM CLAPHAM COMMON OLD TOWN:

- At **stand**, continue onto The Pavement **B303**
- Continue ahead onto The Pavement and follow the road to the left **B224**
- At traffic light, continue ahead onto Clapham High Street to Clapham North **A3**
- Continue ahead onto Clapham Road to Stockwell station **A3**
- At traffic light, turn left onto Binfield Road
- Turn right into **Stockwell garage**

Buses **must not** use the short cut via North Street and Wandsworth Road due to a restricted weight limit of 7.5T under any circumstances.



BEDFORD ROAD
CLEARANCE HEIGHT

DOUBLE DECK VEHICLES MUST
NOT BE USED ON THIS ROAD

South of Clapham North station in Clapham

ROUTE DIRECTIONS

RUNNING IN SERVICE

**NEVER
DIVERT OFF
LINE-OF-ROUTE
UNLESS ADVISED
BY IBUS**

TO CRYSTAL PALACE BUS STATION:

- At **stand**, continue ahead on The Pavement **B303**
- Continue ahead onto The Pavement **B224**
- At traffic light, turn left onto Clapham Common South Side **A3**
- At traffic light, continue ahead onto Clapham High Street **A3**
- At traffic light, turn right onto Bedford Road **B221**
- Turn immediate left onto Landor Road
- At traffic light, turn right onto Stockwell Road **A203**
- At traffic light, turn right onto Brixton Road **A23**
- At traffic light, turn left onto Atlantic Road **B223**
- At traffic light, continue ahead onto Atlantic Road **B223** **LOW BRIDGE TO THE LEFT**
- Continue ahead onto Railton Road **B223**
- Follow the road right onto Rymer Street (*one-way system*) **B223**
- At junction, turn left onto Dulwich Road **A2214**
- At traffic light, turn right onto Norwood Rd (*Brockwell Park on the right*) **A215**
- At traffic light, continue ahead onto Norwood Road (*junc with South Circular*)
- At traffic light, turn left onto Robson Road (*West Norwood Cemetery entrance*)
- At mini-roundabout, take 3rd exit onto Rosendale Road
- At junction, turn right onto Tritton Road
- Turn left onto Vale Street
- Continue ahead onto St. Gothard Road
- Follow the road right onto St. Gothard Road
- Turn left onto St. Gothard Road
- At junction, continue ahead onto St. Gothard Road
- At junction, turn left onto Gipsy Road
- Turn right onto Gipsy Hill (*before roundabout*)
- Continue ahead onto Gipsy Road (*Gipsy Hill station on the right*)
- At traffic light, turn left onto Westow Hill (*one-way system*)
- At traffic light, turn left onto Crystal Palace Parade **A212**
- Turn right into Crystal Palace bus station to **stand**



**COLDHARBOUR LANE
CLEARANCE HEIGHT**

**DOUBLE DECK VEHICLES MUST
NOT BE USED ON THIS ROAD**

East of Brixton Road in Brixton towards Camberwell

ROUTE DIRECTIONS

RUNNING IN SERVICE

IMPORTANT
PLEASE ENSURE
YOU USE YOUR
RIBAS KEY ON
EVERY TRIP

TO CLAPHAM COMMON OLD TOWN:

- At **stand**, exit Crystal Palace Bus Station
- At exit, turn left onto Crystal Palace Parade **A212**
- At traffic light, continue ahead onto Church Road (*one-way system*) **A212**
- At traffic light, turn sharp right onto Westow Street (*one-way system*) **A212**
- At traffic light, continue ahead onto Gipsy Hill
- At junction, turn left onto Gipsy Road
- Turn right onto St. Gothard Road
- At junction, continue ahead onto St. Gothard Road
- At junction, turn right onto St. Gothard Road
- Follow the road left onto St. Gothard Road
- Continue ahead onto Vale Street
- At junction, turn right onto Tritton Road
- Turn left onto Rosendale Road
- At mini-roundabout, take 1st exit onto Robson Road
- At traffic light, turn right onto Norwood Rd (*West Norwood Cemetery entrance*)
- At traffic light, continue ahead onto Norwood Road (*contraflow bus lane*)
- At traffic light, continue ahead onto Norwood Road (*junc with South Circular*)
- At traffic light, turn left onto Dulwich Road (*Brockwell Park on the left*) **A2214**
- Turn right onto Hurst Road (*one-way system*) **B223**
- At junction, turn left onto Railton Road **B223**
- Continue ahead onto Atlantic Road **B223**
- At traffic light, continue ahead onto Atlantic Road **B223** **LOW BRIDGE TO THE RIGHT**
- At traffic light, turn right onto Brixton Road **A23**
- At traffic light, turn left onto Stockwell Road **A203**
- Turn left onto Stockwell Green (*one-way system*)
- At junction, turn left onto Stockwell Green and onto Landor Road
- At traffic light, follow road left onto Bedford Road **B221** **LOW BRIDGE AHEAD**
- Turn right onto Lendal Terrace (*one-way system*)
- At junction, turn left onto Clapham High Street **A3**
- At traffic light, continue ahead onto Clapham Common South Side **A3**
- At traffic light, turn right onto Long Road **A3**
- At traffic light, turn right onto Rookery Road **A3**
- Follow the road right onto Clapham Common North Side **B303**
- Turn right onto The Pavement to **stand**

CRYSTAL PALACE

TERMINUS POINT

SWITCH THE
ENGINE OFF
WHILST AT THE
STAND

From Clapham Common. Proceed from Crystal Palace Parade via Crystal Palace Bus Station East Side to stand.

Set down in Crystal Palace Parade at **BUS STOP C.**

Towards Clapham Common. Depart to Crystal Palace Bus Station East Side.

Pick up in Crystal Palace Bus Station East Side at **BUS STOP D.**

Private stand for 9 buses facing south in marked bays on east side of bus station on east side of Crystal Palace Parade opposite Farquhar Road.

Blind display: **CRYSTAL PALACE.**



GIPSY ROAD

TURNING POINT

IMPORTANT
PLEASE ENSURE
YOU **USE YOUR**
RIBAS KEY ON
EVERY TRIP

From Clapham Common. Proceed from Gipsy Road via Dulwich Wood Park. Set down on Gipsy Road at **BUS STOP OAKS AVENUE.**

Towards Clapham Common. Depart to Gipsy Road.
Pick up on Gipsy Road at **BUS STOP OAKS AVENUE.**

Turning point only - buses must not stand. **Blind display:** *GIPSY HILL.*



WEST NORWOOD

CURTAILMENT POINT

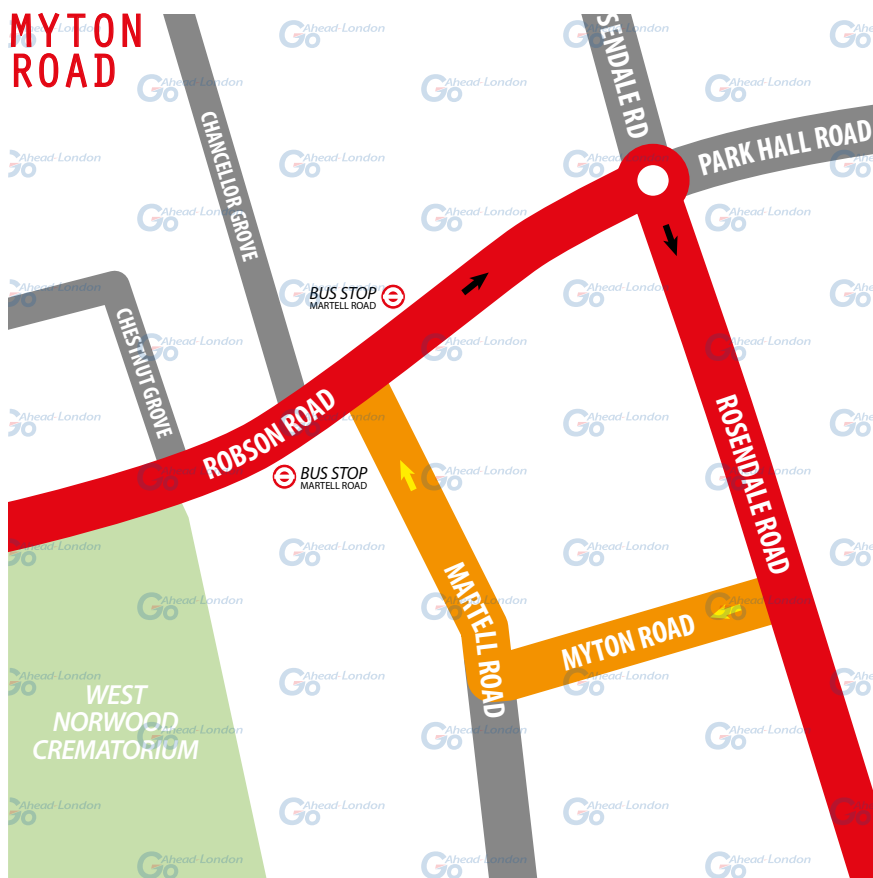
PLEASE CHECK
TRIP NUMBER
ON ETM BEFORE
DEPARTING

From Clapham Common. Proceed from Park Hall Road via Rosendale Road and Myton Road to stand.

Set down on Park Hall Road at **BUS STOP MARTELL ROAD.**

Towards Clapham Common. Depart via Myton Road, Martell Road and Park Hall Road to Robson Road pick up on Robson Road at **BUS STOP MARTELL ROAD.**

Public stand on south side of Myton Road. **Blind display:** **WEST NORWOOD.**



TULSE HILL STATION

CURTAILMENT POINT

PLEASE CHECK
TRIP NUMBER
ON ETM BEFORE
DEPARTING

From Clapham Common. Proceed from Norwood Road via Christchurch Road and Hardel Rise to stand.
Set down on Norwood Road at **BUS STOP C**.

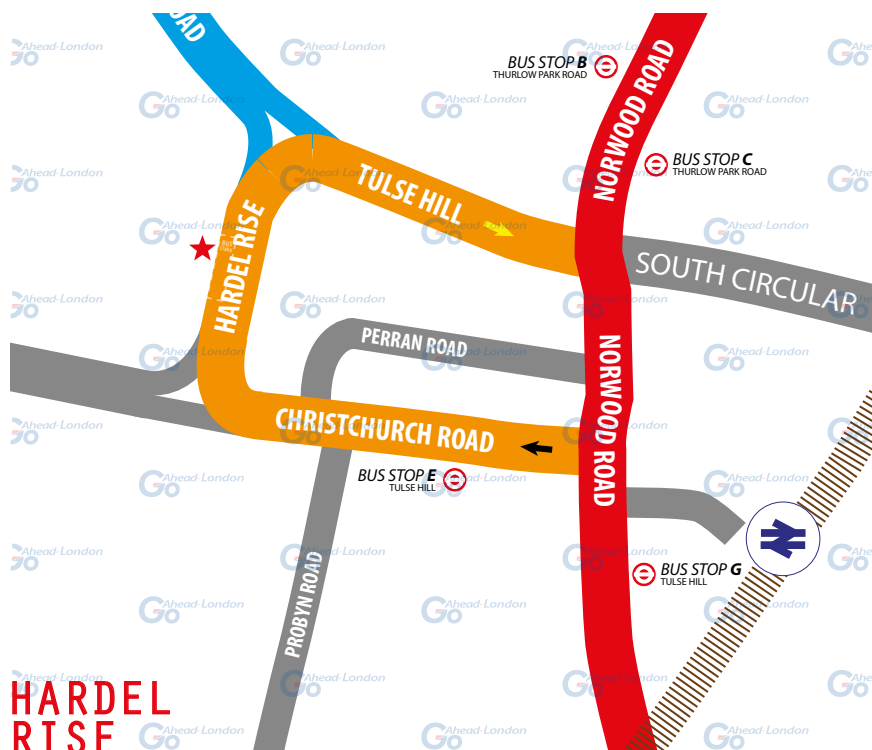
Towards Clapham Common. Depart via Hardel Rise and Tulse Hill to Norwood Road. Pick up on Norwood Road at **BUS STOP B**.

From Crystal Palace. Proceed from Norwood Road via Christchurch Road and Hardel Rise to stand. Set down on Christchurch Road at **BUS STOP E**.

Towards Crystal Palace. Depart via Hardel Rise and Tulse Hill to Norwood Road. Pick up on Norwood Road at **BUS STOP G**.

Public stand for three buses on the west side of Hardel Rise.

Blind display: **TULSE HILL STATION.**



**HARDEL
RISE**

TURNING POINT

From Crystal Palace. Proceed from Dulwich Road via Hurst Street, Railton Road and Rymer Street. Set down on Dulwich Road at **BUS STOP L**.

Towards Crystal Palace. Depart to Dulwich Road.
Pick up on Dulwich Road at **BUS STOP N.**

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BRIXTON

CURTAILMENT POINT

SWITCH THE
ENGINE OFF
WHILST AT THE
STAND

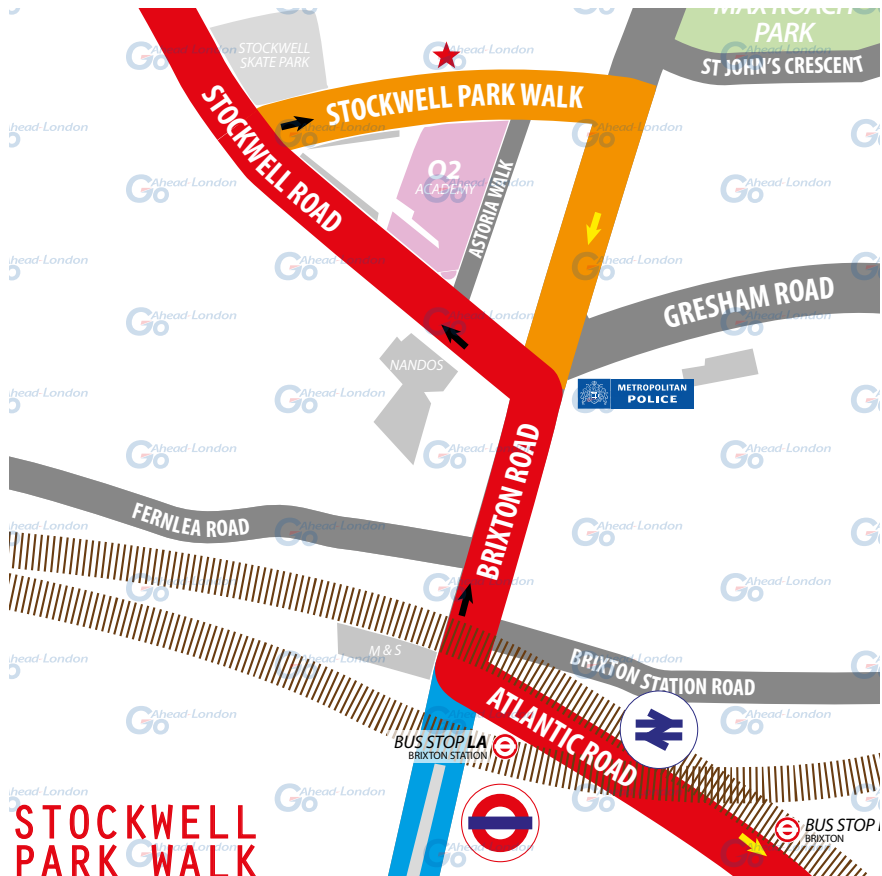
From Crystal Palace. Proceed from Atlantic Road via Brixton Road, Stockwell Road and Stockwell Park Walk to stand.

Set down on Atlantic Road at **BUS STOP LA**.

Towards Crystal Palace. Depart via Stockwell Park Walk and Brixton Road to Atlantic Road. Pick up on Atlantic Road at **BUS STOP L**.

Public stand for ten buses on the north side of Stockwell Park Walk
Commencing 15 metres east of a point opposite Astoria Walk

Blind display: **BRIXTON**.



TURNING POINT

Turning point only - buses must not stand. **Blind display:** *CLAPHAM NORTH.*



CLAPHAM COMMON

TERMINUS POINT

SWITCH THE
ENGINE OFF
WHILST AT THE
STAND

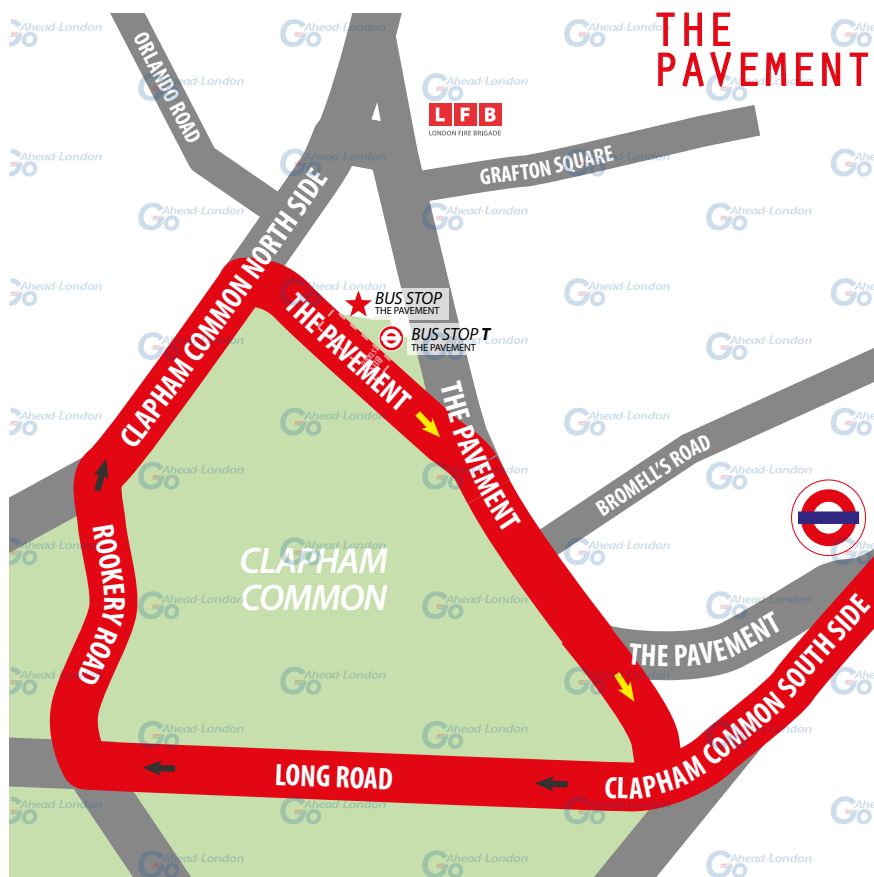
From Crystal Palace. Proceed from The Pavement direct to stand.

Set down on The Pavement at **BUS STOP THE PAVEMENT.**

Towards Crystal Palace. Depart to The Pavement.

Pick up on The Pavement at **BUS STOP T.**

Public stand for one bus in The Pavement, at south end of island at junction with Old Town. **Blind display:** **CLAPHAM COMMON.**



LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



CHANGEOVER | CLAPHAM COMMON

Changeovers will take place at the bus stand on The Pavement.

Always communicate in advance with iBus if you are late for any reason.

BUS MOVEMENTS | CRYSTAL PALACE BUS STATION

Passengers and staff crossing the bus parking areas. Keep an eye for all pedestrian movements, especially from behind parked buses.

ROAD NARROWS | CRYSTAL PALACE PARADE

Junction with Westow Hill (southbound). When proceeding forward into Church Road, lanes narrow down and cars try to force in from the offside. Check offside mirror and drivers window when pulling off for cars.

PARKED VEHICLES | WESTOW HILL

Considerable parking and pedestrians in shopping area. Watch for pedestrians movements, and use of mirrors required to avoid contact with parked vehicles.

VERY TIGHT TURN | CHURCH RD JUNC WITH WESTOW ST

Tight right hand turn, with a short two-way section of road from the library on a one-way road. Watch for traffic on offside and position bus to the right before turning. Be prepared for cars approaching in the two-way section of road.

PARKED VEHICLES | GIPSY HILL

Steep hill with considerable parking on both sides of road. Watch for pedestrians coming out from behind parked cars. Take care when traversing especially in icy conditions.

PEDESTRIAN CROSSING | GIPSY HILL STATION

Hidden pedestrian crossing on brow of hill at station. Be aware of crossing and slow down in both directions near station.

PARKED VEHICLES | GIPSY ROAD

Considerable parking on both sides of road. Give way to oncoming traffic and watch for pedestrians coming out from behind parked cars.

LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



GIVE WAY JUNCTION | ST. GOTHARD ROAD

Junction with St. Louis Road. Deceptive 'give way' lines at junction that could easily be missed, resulting in a failure to stop. Always drive slowly at this point and check St. Louis Road both ways before pulling over to continue on St. Gothard Road.

BLIND CORNER | ST. GOTHARD ROAD / VALE STREET

St. Cloud Road, Tritton Road and Vale Street. Considerable parking and very tight blind corners often with parked cars. Give way as appropriate. Good use of mirrors required on all corners. Drive slowly watching for pedestrians movements, especially with children from behind parked vehicles.

HIGH KERBS | ROSENDALE PARK ROAD

Junction with Park Hall Road. High built up kerbs on centre of road bollards at junction, with road humps on the junction. Use mirrors to check position of bus to avoid collision and panel damage.

SPEED HUMPS | ROBSON ROAD

Road humps and considerable parking on both sides of road, especially evening and Sundays. Slow speed down and take care when traversing to avoid suspension damage and passenger discomfort. Keep an eye for people crossing the road at any point, and use mirrors well to pass parked vehicles.

BUSY SHOPPING AREA | NORWOOD ROAD

Parked vehicles and busy pedestrian area. Keep an eye for people crossing the road at any point, and parked vehicles near bus stops. Good use of mirrors needed when pulling away from stops.

EMERGENCY ACCESS | NORWOOD FIRE STATION

Emergency services requiring access to Norwood Road in an emergency. Always keep the egress clear from the fire station if sitting in stationary traffic, and allow emergency services priority.

CONTRAFLOW BUS LANE | NORWOOD ROAD

Contraflow bus lane northbound. Always use headlights in bus lane, and watch for motorists who may not expect a bus coming in the opposite direction.

LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



GIVE WAY JUNCTION | NORWOOD ROAD

Junction with Christchurch Road and Thurloe Park Road. Road narrows down to one lane southbound. When reaching junction, be prepared to give way to traffic on the offside trying to pass or squeeze in.

CYCLISTS | NORWOOD ROAD

Cycle lanes in both directions. Centre island bollards and a number of pedestrian crossings. Allow cyclists plenty of room, and be aware of sudden changes of route. Watch for pedestrians at crossings.

FILTER LANE | NORWOOD RD JUNC WITH DULWICH RD

Filter lane northbound which is narrow on a tight turn and has railings both sides. Position bus carefully into position at slow speed for the turn.

PARKED VEHICLES | RYMER STREET

Considerable parking and tight left hand turn onto Railton Road, with humps at the junction. Slow speed down and take care when traversing to avoid suspension damage and passenger discomfort. Keep an eye for people crossing the road at any point, and use mirrors well to pass parked vehicles.

SPEED HUMPS | RAILTON ROAD

Parking near shops and speed tables along the road. Check area for pedestrians who cross the road at any point. Slow speed down and take care when traversing to avoid suspension damage and passenger discomfort. Use mirrors well to pass parked vehicles.

BUSY PEDESTRIAN AREA | ATLANTIC ROAD MARKET

Very busy pedestrian area with parked vehicles. Be alert for any unusual pedestrian movement from behind parked cars/vans.

VOLUME OF VEHICLES | STOCKWELL ROAD / BRIXTON RD

Heavy traffic and pedestrian movements. Camera controlled junction. Watch for pedestrians who may spill into the roadway – slow down.

CONTRAFLOW BUS LANE | STOCKWELL ROAD

Contraflow bus lane between Stockwell Park Road and Brixton Road. Use headlights and watch for pedestrians crossing the road at any point.

LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



PEDESTRIANS | STOCKWELL RD THE ACADEMY

Very busy pedestrian area when concerts are being held Always use head lights and make sure you observe pedestrians and their actions.

RIGHT TURN | STOCKWELL RD JUNC STOCKWELL PARK RD

Stockwell Road, junction with Stockwell Park Road (northbound). Rear overhang from buses turning right at junction. Take extra care if next to a bus in the offside lane that is turning right.

VERY TIGHT TURN | STOCKWELL GREEN

Very tight left hand turn with parked cars and bollards on entry (northbound). Take care and caution when turning using extra use of both mirrors.

20 MPH ZONE | LANDOR ROAD

Narrow road with considerable number of road humps and parked cars. Very tight left hand turn with bollards from Landor Road onto Bedford Road, just by entrance to Clapham North Tube Station. Check area for pedestrians who cross the road at any point. Slow speed down and take care to avoid suspension damage and passenger discomfort. Use mirrors well to pass parked vehicles.

PARKED VEHICLES | LENDAL TERRACE

Parked cars with pedestrians. Check area for pedestrians who cross the road.

PARKED VEHICLES | LENDAL TERRACE JUNC CLAPHAM RD

Very tight left hand turn onto Clapham Road with bollards and a bell on the corner. Check to the right before pulling out and keep an eye for people crossing the road at junction. Use mirrors well to position bus to take left turn without hitting the bollards or bell.

LOW BRIDGE 14'3" | BEDFORD ROAD, CLAPHAM NORTH

Low bridge on Bedford Road (southbound) at junction of Lendal Terrace.

Not suitable for double-deck vehicles.

SCHOOL CHILDREN | CLAPHAM PARK SCHOOL

Large number of congregating school children. Watch for children on school turning out times, spilling into the road around the bus stops in both directions.

LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



UNCONTROLLED JUNCTION | CLAPHAM ROAD

Junction with Gauden Road and Lendal Street. Uncontrolled junction used as a short cut by motorists that block Clapham Road on exiting either turning. Traffic can shoot out suddenly to cross main route. Give way.

20 MPH ZONE | CLAPHAM HIGH STREET

Parked vehicles and heavy pedestrian movements. Slow down and watch for pedestrians emerging between parked cars, especially at night.

NARROW ROAD | CLAPHAM COMMON SOUTH SIDE

(Northbound) at The Clock. The Pavement at junction with Clapham Common South Side has a very tight left hand turn with parked cars and bollards on entry (northbound). Caution when turning using extra use of both mirrors.

20 MPH ZONE | CLAPHAM COMMON SOUTH SIDE

Sharp left hand turn to get into bus lane. Check area for pedestrians who cross the road at any point.

CROSSING 2 LANES | SOUTH SIDE JUNC WITH LONG ROAD

Crossing of 2 lanes of traffic from bus stop to traffic light controlled junction. Check mirrors and road ahead before moving off from bus stop.

LOW TREES | ROOKERY ROAD NEAR LONG ROAD

Trees sited close to roadside. As this road is one-way, take centre of road throughout length to avoid any collisions with trees.

VOLUME OF PEDESTRIANS | THE PAVEMENT

Pedestrians walking around roadway at bus terminal area. On leaving terminal area, there is moving traffic from the offside. Keep a sharp eye for pedestrians between the buses and on the roadway. Get a good sight line to the left and check before pulling out into Old Town. Check pedestrian crossing.

FAST TRAFFIC | THE PAVEMENT

Old Town at junction with The Pavement. Fast traffic approaching from offside of bus. Physically look to the right and check mirrors for traffic coming along offside of bus.

RRA EXPIRY DATE: 29-10-2021

AT THE GARAGE

GARAGE AND GENERAL SAFETY INFORMATION

BE VISIBLE
**WEAR YOUR
HI-VIS** WITHIN
THE GARAGE

GO SLOW!
MANDATORY
SPEED OF 5 MPH
WITHIN THE
GARAGE

BE NOTICED
HEADLIGHTS
ON AT ALL TIMES
IN THE GARAGE

STICK TO
DESIGNATED
PATHS AND
WALKWAYS

NO EXCUSES
PLEASE ABIDE BY
THE RULES. IT'S
MANDATORY!

BE AWARE.
REPORT ALL
HAZARDS
IMMEDIATELY

REMEMBER
**LOOK OUT
FOR CYCLISTS**
DRIVE SLOWLY

PARK FERRY
VEHICLES WITHIN
DESIGNATED
AREAS

**USE THE
HORN** WHEN
APPROACHING
CORNERS &
REVERSING

HYBRID BUSES
ARE SILENT. BE
EXTRA CAUTIOUS
WHILST ON THE
MOVE!

FUEL, OIL &
COOLANT SPILLS
CAN MAKE THE
SURFACE SLIPPERY
BE AWARE

FAMILIARISE
YOURSELF WITH
THE GARAGE
SAFETY CODE

THINK FIRST

OTHER INFORMATION

CODES AND EMERGENCY RADIO PROCEDURES

REMAIN CALM:
GIVE ACCURATE
INFORMATION.
WE'RE HERE
TO ASSIST!

ROUTE 322 | CURTAILMENT ABBREVIATIONS:

CC	Clapham Common	CN	Clapham North
BRX	Brixton	HH	Herne Hill
TH	Tulse Hill	WN	West Norwood
GH	Gipsy Road	CP	Crystal Palace

FACILITIES | THROUGHOUT THE ROUTE

- **Crystal Palace Bus Station.** Toilet facilities at the bus station.
- **Clapham Common, Fire Station.** Gate code: **3470** (padlock). BDF Access Code **C3470X**

If you urgently need to use the following interim facility, please inform iBus first.

CODE RED | EMERGENCY RADIO PROCEDURE

If you require the Emergency Services to attend your vehicle (for example in the event of passenger injury, assault or major RTA), you should contact CentreComm using the radio's Code Red facility. To call CentreComm, **hold down the Code Red button on your vehicle's radio for at least 3 seconds** until you hear a ringing tone to indicate that your call has been connected. Hold down the foot switch in the cab when you are speaking, and end what you have to say with the word "over" to indicate that you expect a response, or "over and out" if this is the end of your communication. Release the foot switch when you are not speaking. Remember to speak slowly and clearly. Note that you will usually receive a radio call from your depot shortly after you make a Code Red call. **You should not use the radio whilst the vehicle is in motion.**

CODE
GREEN

Call your garage for non-emergency, mechanical defects, help or advise

CODE
BLUE

Call CentreComm for non-emergency, incident reporting or diversions

CODE
RED

Call CentreComm for emergency services, passenger injury or assault

THINGS TO REMEMBER

MAKE NOTES ALONG THE WAY!

We're here to assist. If you are unsure at any point, contact your Controller via the radio system or by telephoning iBus:

020 7064 5728

Lost property for the public

020 7064 5700

Front desk allocations

020 7819 5802

Engineers

020 7819 5820

DO NOT GIVE OUT ANY OF OUR NUMBERS TO THE PUBLIC
APART FROM THE LOST PROPERTY NUMBER.

Emergencies

999 or 112

Metropolitan Police

020 7230 2091

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